[Date]

Dear [Member of Parliament’s name],

I’m writing as a concerned supporter of Griefline, Australia’s only free, nationally accredited grief and bereavement support service under the National Safety and Quality Digital Mental Health (NSQDMH) standards.

Thanks to public outcry and sector-wide advocacy, the Griefline Helpline has received temporary funding to continue operating until 30 June 2025. However, its long-term future remains uncertain.

The Government has indicated that further funding may be available through a grant opportunity — but this process has not yet opened. With a federal election imminent, we are deeply concerned that the grant process will be delayed or cancelled under caretaker conventions, leaving the future of Griefline’s helpline at serious risk.

This uncertainty is unacceptable for a service that:

* Took over 30,000 calls last year — a 112% year-on-year increase
* Is the only grief support helpline accredited to the [NSQDMH](https://www.safetyandquality.gov.au/standards/national-safety-and-quality-digital-mental-health-standards/accreditation-national-safety-and-quality-digital-mental-health-standards#register-of-nsqdmh-accredited-services) standards
* Supports individuals and communities experiencing grief from all causes — death, illness, crisis, natural disaster, and more
* Is a trusted referral pathway for hospitals, GPs, and mental health professionals

The 2025–26 Federal Budget made no meaningful commitment to strengthening mental health services — despite 1 in 5 Australians experiencing mental ill-health each year. Like many vital services, Griefline is being asked to do more with less, while demand continues to grow. This is not sustainable.

We urge you to use your voice to:

* Publicly support Griefline’s continued funding
* Ensure that grief support remains on the national mental health agenda — both during this election period and beyond
* Advocate for long-term, sustainable investment in grief and bereavement support

[insert your personal experience with Griefline]

Griefline isn’t just a phone line — it’s a lifeline. Without urgent intervention, thousands of grieving Australians could once again be left without support.

When grief is acknowledged, heard, and supported, Australia’s stories of loss and pain can be normalised — and no longer escalate into long-term mental health challenges.

Please act now to ensure this vital service continues.

Sincerely,

[Your Name]  
[Your Address]  
[City, State, Postcode]